

Miya Chat (Bot)



Chatbot for Foreign Residents

Launching  
October 20  
2026

# MiyaChat (Bot)

Miyagi Foreign Resident Support Chat



**Available  
24/7**  
**Instant  
answers**

**AI that helps answer questions about local rules  
and connects residents to hospitals with foreign -  
language support - available 24/7, in 14 languages**

01

STEP 1/3  
言語を選択してください / Select Language

言語を選択してください / Select Language

|                  |             |
|------------------|-------------|
| 日本語              | English     |
| 中文               | 한국어         |
| Bahasa Indonesia | Tiếng Việt  |
| नेपाली           | Tagalog     |
| Português        | Español     |
| Русский          | ไทย         |
| हिन्दी           | Tiếng Khmer |

Choose your language.

02

STEP 2/3  
Select your municipality in Miyagi Prefecture.

English [Change](#)

**Choose your municipality**  
Pick from Miyagi Prefecture municipalities or search in Japanese, romaji, or other languages.

Search municipality name (e.g. Sendai-shi / Sendai City)

Start typing a municipality name to see suggestions.

QUICK PICKS  
Frequently used municipalities for quick access.

仙台市 / Sendai-shi   石巻市 / Ishinomaki-shi   名取市 / Natori-shi   大崎市 / Osaki-shi  
気仙沼市 / Kesennuma-shi   富谷市 / Tomiya-shi

Choose the area you want to know about.

03

STEP 3/3  
Start chatting with the assistant.

Selected municipality: 仙台市   [Change municipality](#)   [Reset](#)

I'm moving soon. What administrative procedures do I need to complete?

When moving, you must complete resident registration procedures at your local ward office. [\[1\]\[2\]\[3\]\[4\]\[5\]\[6\]\[7\]](#) The process depends on your destination.

1. Types of Notifications

- Moving within Sendai City: Submit a "Notice of Change of Address" (Tenkiyo-todoke) at either your new or old ward office within 14 days of moving. [\[2\]\[5\]](#)
- Moving out of Sendai City: Submit a "Notice of Moving-out" (Tenshutsu-todoke) at your current ward office up to 14 days before moving. [\[1\]\[2\]](#) [\[3\]\[5\]](#) You will receive a "Moving-out Certificate." [\[1\]\[2\]\[3\]\[4\]\[7\]](#)

Type your question.

04

Get an answer right away in your language!



\* Languages: Japanese, English, Chinese (Simplified/Traditional), Korean, Vietnamese, Nepali, Indonesian, Tagalog, Portuguese, Spanish, Russian, Thai, Hindi, and Khmer

## How to use from the app (via "Miyagi News")

01



Tap "Miyagi News" in the Miyagi Official App.

02



Tap the "Magazine" button, then the "Miyagi Foreigner Support Chat" button.

03

The chat will start.

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## How to use on a computer or smartphone

On a computer, search using the keywords below.

MiyaChat  
みやぎ外国人サポートチャット

On a smartphone, access via the QR code on the right.



Contact information

Please see the International Policy Division website.

